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Serving Greater Houston and South Texas



BBB Business Review Reliability Report for Academy Sports/ Main Office

Send to: [Printer](#) [Email](#)

Text Size: - +

Rating: B-

[Ratings Explanation...](#)


 **What is a BBB Accredited Business?**
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 **What are BBB Ratings?**
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BBB issues Reliability Reports on all businesses, whether or not they are BBB accredited. If a business is a BBB Accredited Business, it is stated in this report.

Find out more about this business:

- [BBB Accreditation](#)
- [BBB Rating](#)
- [Business Contact & Profile](#)
- [Products & Services](#)
- [Business Management](#)
- [Additional Locations & Phone Numbers](#)
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BBB Accreditation

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This business is not a BBB Accredited Business.

BBB Rating

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Based on BBB files, this business has a BBB Rating of B- on a [scale](#) from A+ to F. Reasons for this B- rating include:

- 8 complaints filed against business
- BBB does not have sufficient background information on this business

[Click here for an explanation of BBB Ratings.](#)

Business Contact & Profile

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Business Name: Academy Sports/ Main Office Academy

Academy Sports & Outdoors #0030
Academy Sports and Outdoors
academy sports outdoors

Business Address: 1800 N. Mason Road
Katy, TX 77449
[See the location on a Mapquest Map](#)
[See the location on a Google Map](#)

Principal: Wade Turner

Phone Number: (281) 351-2506
(281) 646-5200
(281) 646-5390
(281) 646-5584
(281) 693-2600
(281) 870-0105
(409) 941-6550
(713) 944-7511

Email Address: eneal@academy.com

BBB Accreditation: This business is not a BBB Accredited Business

Type of Business: SPORTING GOODS-RETAIL

Products & Services

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This company sells sporting goods..

Business Management

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Mr. Wade Turner
Mr. David Monk
Kenny Moore

Additional Locations & Phone Numbers

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9805 fm 1960 east bypass humble , TX 77338
[See the location on a Mapquest Map](#)
[See the location on a Google Map](#)

4305 Hwy 77/83 Brownsville , TX 78520
[See the location on a Mapquest Map](#)
[See the location on a Google Map](#)

Seawall Blvd Galveston , TX 77554
[See the location on a Mapquest Map](#)
[See the location on a Google Map](#)

(281) 646-5584

14500 Westheimer Near West Oaks Mal Houston , TX 77070
[See the location on a Mapquest Map](#)
[See the location on a Google Map](#)

(281) 646-5584

10414 gulf frwy houston , TX 77034
[See the location on a Mapquest Map](#)
[See the location on a Google Map](#)

(281) 646-5584

23155 I-10 West KATY , TX 77449
[See the location on a Mapquest Map](#)
[See the location on a Google Map](#)

(281) 646-5584

28522 SH 249 Tomball , TX 77375
[See the location on a Mapquest Map](#)
[See the location on a Google Map](#)

(281) 646-5584

Customer Complaint History

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When considering complaint information, please take into account the business's size and volume of transactions, and

understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB processed a total of 8 complaint(s) about this business in the last 36 months, our standard reporting period. Of the total 8 complaint(s) closed in the last 36 months, 1 was closed in the last 12 months.

These complaints **concerned**:

- 1 regarding [Customer Services Issues](#)
- 2 regarding [Product Issues](#)
- 1 regarding [Refund Or Exchange Issues](#)
- 2 regarding [Repair Issues](#)
- 1 regarding [Selling Practices](#)
- 1 regarding [Service Issues](#)

These complaints were **closed** as:

- 8 [Resolved](#)

DETAILED VIEW

Government Action(s)

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BBB has no information regarding government actions at this time.

Advertising Review

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BBB has no information regarding advertising review at this time.

BBB Copyright and Reporting Policy

As a matter of policy, BBB does not endorse any product, service or business.

BBB Reliability Reports are provided solely to assist you in exercising your own best judgment. Information in this BBB Reliability Report is believed reliable, but not guaranteed as to accuracy.

BBB Reliability Reports generally cover a three-year reporting period. BBB Reliability Reports are subject to change at any time.

If you choose to do business with this business, please let the business know that you contacted the BBB for a BBB Reliability Report.

Report as of: 3/25/2010
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